

DC1500 CHLORINE DIOXIDE



Chlorine Dioxide Colorimeter Kit Code 3244

CONTENTS

DC15	500 Chlorine Dioxide Kit	
	Kit Contents	3
	Accessories	3
Test	Method Specifications	
	Introduction	3
	Application	3
	■ Range	3
	■ Method	
	■ Handling & Preservation	
	Interferences	
Anal	vsis	
	Chlorine Dioxide	4
Calih	pration	
	■ Standards	5
	Calibration Procedure	
Set L		
361.	סף. ■ Setting the Clock	0
	Factory Setup	
	Setting Power Save	
	Setting Fower Save	
	Selecting A Language	
	Looping Menus	
	• •	12
	puter Connection	
	Output	
	Computer Connection	15
Batte		
	Battery/AC Operation	
	Battery Replacement	13
	ntenance	
	Cleaning	
	Returns	
	■ Meter Disposal	14
Gene	eral Operating Information	
	Overview	14
	General Operating Information	14
	■ The Keypad	14
	■ The Display and Menus	14
	■ Tubes and Chambers	
	Sample Dilution Techniques	
Gene	eral information	
	Packaging and Delivery	17
	General Precautions	
	Safety Precautions	
	·- ·	

■ CE	10
■ IP67	18
■ Warranty	18
Trouble Shooting Guide	
■ Error Messages	19
■ Calibration	19
Stray Light	19
■ Troubleshooting Guide	

DC1500 CHLORINE DIOXIDE KIT

Kit Contents

QUANTITY	CONTENTS	CODE
100	*DPD 1 IG Tablets	*6903A-J
15 mL	Glycine Solution	6811
1	Colorimeter Tubes, w/caps,set of 6	0290-6
1	Water Sample Collecting Bottle	0688
1	1500 Colorimeter for Chlorine Dioxide	27926-CD
1	USB Wall Adapter	1721
1	USB Cable	1720-01
1	DC1500-CD Chlorine Dioxide Colorimeter, Manual	3244-MN
1	DC1500-CD Chlorine Dioxide Colorimeter, Quick Start Guide	3244-QG

*Reagent is a potential health hazard.

READ SDS: lamotte.com.







Emergency information: Chem-Tel USA 1-800-255-3924 Int'l, call collect, 813-248-0585

To order individual reagents or test kit components, use the specified code number.

Accessories

DESCRIPTION	CODE	
Test Tubes, with Caps	0290-6	_
Replacement Chamber	3-0038	WARNING : Only use the USB cable
USB Cable	1720-01	(1720-01) that is supplied with the kit. Make no substitutions.
USB Wall Adapter	1721	— Make tid Substitutions.
Car Charger	5-0132	

TEST METHODS SPECIFICATIONS

INTRODUCTION Chlorine dioxide is used as a substiture for and an adjunct to chlorine in water treatment. It is better than chlorine in eliminating taste and odor in certain cases. Chlorine dioxide, unlike chlorine, does not produce carcinogenic chlorinated organic compounds when reacted with organic materials. A disadvantage is the higher cost of producing chlorine dioxide compared to chlorine.

APPLICATION Drinking and pool waters; domestic and industrial wastewater.

RANGE 0 to 7.0 ppm Chlorine Dioxide

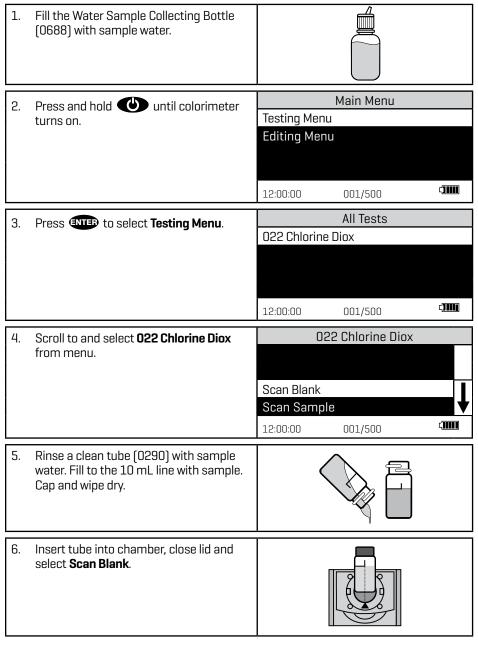
METHOD Chlorine dioxide reacts with DPD to form a red color in proportion to the concentration.

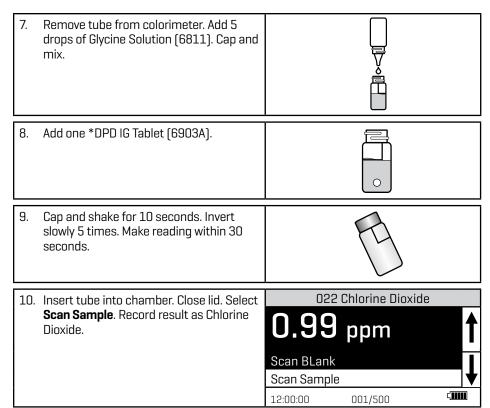
HANDLING & PRESERVATION Test as soon as possible to avoid loss of chlorine dioxide.

INTERFERENCES Chlorine interference is eliminated by the addition of glycine to the sample before the indicator.

ANALYSIS

PROCEDURE





NOTE: The meter will remember the last scanned blank reading. It is not necessary to scan a blank each time the test is performed. To use the previous blank reading, instead of scanning a new one, scroll to Scan Sample and proceed. For the most accurate results, the meter should be blanked before each test and the same tube should be used for the blank and the reacted sample.

NOTE: For the best possible results, carry a reagent blank through the procedure. After scanning the blank, perform the test procedure on clear, colorless, distilled or deioized water. Subtract results of regent blank from all subsequent test results.

CAUTION: DO NOT leave reacted DPD samples in test tubes (0290). Discard sample and thoroughly rinse tubes. If allowed to remain, DPD will stain tubes, significantly impairing the operation of the colorimeter. If necessary, acid wash, and vigorously clean glassware with test tube brush and detergent.

CALIBRATION

STANDARDS The meter should be calibrated with free chlorine standards. The calibration should be done with a distilled or deionized water blank and one chlorine standard of known concentration. The concentration of the calibration standard should be similar to the expected concentration of the sample that will be tested.

Prepare a chlorine standard with a concentration that is equivenlent to a chlorine dioxide standard that is within the range of the chlorine dioxide test. [1 ppm chlorine = 1.9 ppm chlorine dioxide].

CAL	CALIBRATION PROCEDURE				
1. Press and briefly hold 😈 to turn the		Main Menu			
	meter on. The LaMotte logo screen will	Testing Mer			
	appear for about 3 seconds and the Main Menu will appear.	Editing Me	nu	-	
	A Para			\downarrow	
		10.00.00	001/500	<u> </u>	
		12:00:00	001/500	~	
2.	Press ENTER to select Testing Menu .		All Tests		
		022 Chlorin	e Dioxide		
		12:00:00	001/500	(IIIII)	
_		00			
3.	Scroll to and select 022 Chlorine Dioxide from menu.	UZ	2 Chlorine Dioxide		
	nomina.				
		Scan Blank			
		Scan Samp	ole	▼	
		12:00:00	001/500	(IIIII	
4.	Rinse a clean tube (0290) three times		^		
	with the free chlorine standard. Fill to	(
	the 10 mL line with the free chlorine standard. Cap the tube. Dry the tube with				
	a lint-free cloth.		$A \cap$		
5.	Insert tube into chamber, close lid and	1			
J.	select Scan Blank .				
6.	Remove tube from colorimeter. Add one				
	*DPD IG Tablet (6903A).				

 Cap and shake for 10 seconds. Invert slowly 5 times. Make reading within 30 seconds.



8. Insert tube into chamber. Close lid. Select **Scan Sample**.

O22 Chlorine Dioxide

O.99 ppm

Scan BLank
Scan Sample

12:00:00 001/500

9. Press to scroll to Calibrate.

O22 Chlorine Dioxide

O.99 ppm

%T/Abs
Calibrate

12:00:00 001/500

10. Press (NIE) to select **Calibrate**. A reverse font (light background with dark characters) will appear to indicate that the reading can be adjusted.

022 Chlorine Dioxide

0.99 ppm

∧, ∨=Edit, ENTER=Save ∧ +ENTER=Default

12:00:00 001/500

11. Press or to adjust the value shown to the **Chlorine Dioxide concentration** that is equivalent to the concentration of the Free chlorine standard, 1.00 in this example.

NOTE: A maximum adjustment of 25% is possible.

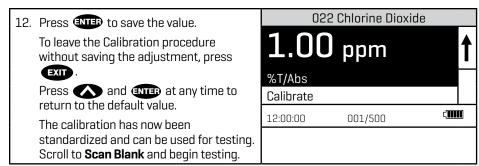
022 Chlorine Dioxide

ppm

∧, ∨=Edit, ENTER=Save
∧ +ENTER=Default

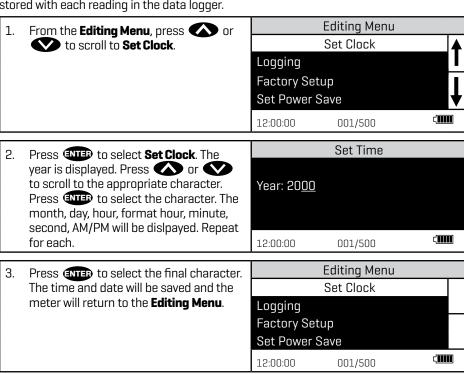
12:00:00 001/500

(**|||||**

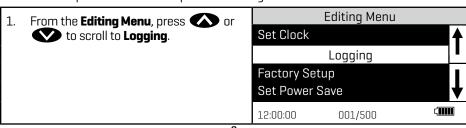


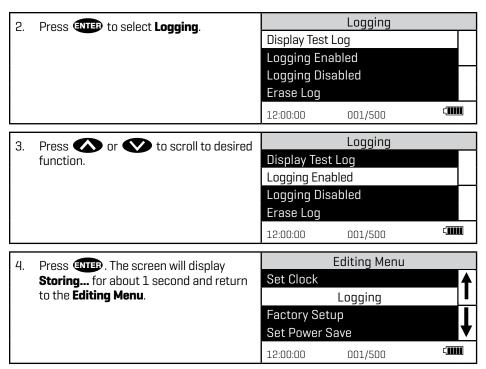
SET UP

SETTING THE CLOCK Setting the clock allows the correct time and date stamp to be stored with each reading in the data logger.



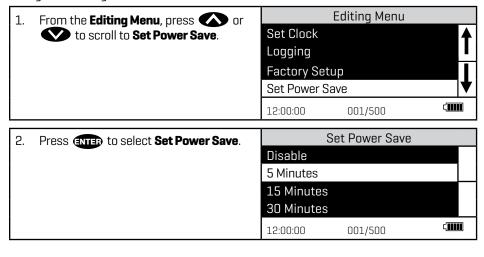
LOGGING DATA The default setting for the data logger is enabled. The meter will log the last 500 data points. The counter in the center bottom of the display will show how many data points have been logged. The display will show 500+ when the data logger has exceeded 500 points and the data points are being overwritten.

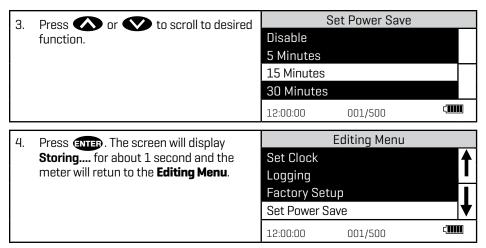




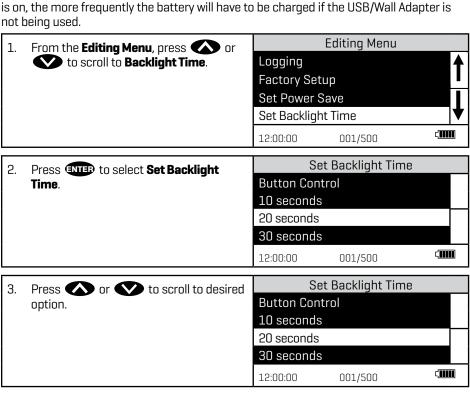
FACTORY SETUP The Factory Setup menu is used in manufacturing of the colorimeter. This menu is not for use by the operator in the field.

SETTING POWER SAVE The power saving Auto Shutoff feature will turn the meter off when a button has not been pushed for a set amount of time. The default setting is disabled. To change the setting:





SETTING THE BACKLIGHT TIME The backlight illuminates the display for enhanced viewing. The default setting is 10 seconds. If Button Control is chosen the backlight button on the key pad will act as an on/off switch and the backlight will remain on or off when the meter is being used. When one of the other settings – 10, 20 or 30 seconds – is chosen, the display will be illuminated for the specified amount of time after any button is pressed. NOTE: The backlight feature uses a significant amount of power. The longer the backlight is on, the more frequently the battery will have to be charged if the USB/Wall Adapter is not being used.



4. Press NTED. The screen will display Storing... for about 1 second and the meter will return to the Editing Menu.

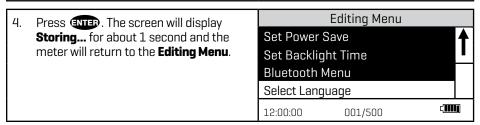
Set Power Save

Set Backlight Time

12:00:00 001/500

SELECTING A LANGUAGE There are eight languages available: English, Spanish, French, Portuguese, Italian, Chinese, Japanese, and Turkish





12:00:00

001/500

NOTE: If meter unintentionally switches to another language, use the procedure above to reset the meter to the desired language. For example, to reset the meter to English:

- Turn meter on.

 1. Press one time. Press enter.
- 2. Press five times. Press ENTER.
- 3. Press ENTER.

LOOPING MENUS Long menus, such as the Testing Menu, incorporate a looping feature which allows the user to quickly reach the last choice in the menu from the first choice. In a looping menu the last choices in the menu are above the first choice and scrolling upward moves through the menu in reverse order. Scrolling downward moves through the menu from first choice to last but the menu starts over following the last choice. So all menu choices can be reached by scrolling in either direction. The diagrams below demonstrate a looping menu.

AND SO ON	AND SO ON	AND SO ON
: : :	: : :	: : :
: : :	: : :	: : :
THIRD TO LAST	LAST CHOICE	LAST CHOICE
SECOND TO LAST	AND SO ON	AND SO ON
LAST CHOICE	: : :	: : :
TESTING MENU	TESTING MENU	TESTING MENU
FIRST CHOICE	i : i : ↓	: : : _
SECOND CHOICE	THIRD TO LAST	THIRD TO LAST
THIRD CHOICE	SECOND TO LAST	SECOND TO LAST
ANOTHER V	LAST CHOICE	LAST CHOICE
12:00:00 001/500	12:00:00 001/500	12:00:00 001/500
AND ANOTHER	FIRST CHOICE	FIRST CHOICE
AND SO ON	SECOND CHOICE	SECOND CHOICE
: : :	THIRD CHOICE	THIRD CHOICE
: : :	ANOTHER	ANOTHER
LAST CHOICE	AND ANOTHER	AND ANOTHER

The feature called **Looping Menu** can be turned on and off in the **Editing Menu**. The default setting is ON.

COMPUTER CONNECTION

OUTPUT LISB

COMPUTER CONNECTION USB Type A, USB mini B, Order Cable Code 1720-01.

WATERLINK CONNECT 2 The meter may be interfaced with any Windows-based 64-bit computer by using the LaMotte WaterLink Connect 2 program and a USB cable. The program will store test information and results in a local database and allow for exporting this data to a comma separated value (CSV) file. The meter will send the following data: name of test, sample value, sample units, time/date stamp, and meter name. To download WaterLink Connect 2 go to **softwarecenter.lamotte.com**. Select "WaterLink Connect 2 FREE Download".

BATTERY

BATTERY/AC OPERATION The meter may be operated on battery power using a USB wall adapter or USB computer connection. If using the meter as a bench top unit, use the wall adapter if possible to extend the battery life. The meter will remain on when the USB adapter is used. To charge the lithium ion battery with the wall adapter, plug the smaller end of the USB cable (USB mini B connector) into the meter and the larger end of the USB cable (USB type A connector) into the wall adapter. Plug the wall adapter into an AC outlet. Reinsert the rubber USB port plug after charging. Failure to insert the USB port plug when

the meter is not connected to a computer by USB or actively charging by USB could result in damage to internal components.

To charge the battery from a computer, plug the smaller end of the USB cable (USB mini B connector) into the meter and the larger end of the USB cable (USB Type A connector) into a USB port on a computer. Reinsert the USB port plug after charging. Failure to insert the USB port plug when the meter is not connected to a computer by USB or actively charging by USB could result in damage to internal components.

The battery icon will show no bars and flash when the unit first turns on. Then the indicator will indicate the battery status by showing 0, 1, 2, 3, or 4 bars. It will take 6 hours to fully charge a low battery. The battery icon will flash when the battery is charging. The battery icon will show four bars and stop flashing when it is fully charged. The charging circuit will automatically switch to a float charge when the battery is fully charged. The charger may remain connected. Some computers will NOT supply power to their USB ports during standby operation. The wall adapter will charge the unit continuously. Storing the meter above ambient room temperature will decrease the battery charge more quickly than storage at room temperature. If the meter does not turn on, it means that the battery is at a very low charge. Charging the battery with the wall adapter in this state may take up to 10 hours. At low temperatures, approaching 0 °C, the battery will charge more slowly. It will not charge at all below 0 °C.

The battery icon will show no bars and continuously flash if the battery is getting low but the unit will still operate normally. A "Low Battery" message on the status bar of the display will replace the time when the battery voltage is too low for proper operation and accuracy may be degraded. A "Shutdown Low Batt" message on the display will appear for a few seconds before the power is switched off when the battery is too low to operate the unit. When the battery icon simultaneously flashes bars 1 and 2 followed by bars 3 and 4, it is an indication that the battery is damaged and technical support should be contacted. To extend the life of the battery:

- Shut down the unit with the power switch when not taking measurements or use the power save option to have the unit automatically turn off after 5 minutes.
- · Store the unit at a moderate temperature.
- Fully charge the battery before storing the unit for extended periods of time.
- Fully charge the battery at least once per year. Failure to do so may result in a permanently drained battery.
- Limit backlight use. The unit consumes three times the normal power when the backlight is on. Set the backlight time option to 10 seconds or select "Button Control" and keep the backlight off.

BATTERY REPLACEMENT The lithium ion battery used in this unit should last for many years with normal use. When it no longer powers the unit long enough to meet testing requirements it should be replaced. Contact LaMotte Company by phone (1-800-344-3100) or email [tech@lamotte.com] for more information.

MAINTENANCE

CLEANING Clean the exterior housing with a damp, lint-free cloth. Do not allow water to enter the light chamber or any other parts of the meter. To clean the light chamber and optics area, point a can of compressed air into the light chamber and blow the pressurized air into the light chamber. Use a cotton swab dampened with Windex® window cleaner to gently swab the interior of the chamber. Do not use alcohol; it will leave a thin residue over the optics when dry.

RETURNS Should it be necessary to return the meter, pack the meter carefully in a

suitable container with adequate packing material. A return authorization number must be obtained from LaMotte Company by calling 800-344-3100 (US only) or 410-778-3100, faxing 410-778-6394, or emailing tech@lamotte.com. Often a problem can be resolved over the phone or by email. If a return of the meter is necessary, attach a letter with the return authorization number, meter serial number, a brief description of problem and contact information including phone and FAX numbers to the shipping carton.

METER DISPOSAL Waste Electrical and Electronic Equipment (WEEE)

Natural resources were used in the production of this equipment. This equipment may contain materials that are hazardous to health and the environment. To avoid harm to the environment and natural resources, the use of appropriate take-back systems is recommended. The crossed out wheeled bin symbol on the meter encourages the use of these systems when disposing of this equipment.



Take-back systems will allow the materials to be reused or recycled in a way that will not harm the environment. For more information on approved collection, reuse, and recycling systems contact local or regional waste administration or recycling services.

GENERAL OPERATING INFORMATION

OVERVIEW The meter is a portable, microprocessor controlled, direct reading colorimeter. It has a graphical liquid crystal display and 6 button keypad. These allow the user to select options from the menu driven software, to directly read test results or to review stored results of previous tests in the data logger. The menus can be displayed in eight different languages.

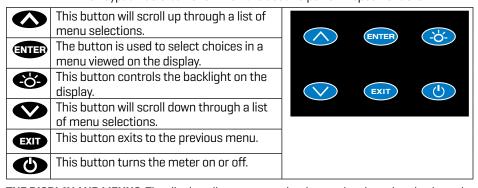
The LaMotte tests are precalibrated for LaMotte reagent systems. The colorimeter displays the result of these tests directly in units of concentration.

The optics feature a colored LED. The LED has a corresponding silicon photoiode with an integrated interference filter. The interference filter selects a narrow band of light from the corresponding LED for the colorimetric measurements.

A USB wall adapter, USB computer connection or lithium battery powers the colorimeter.

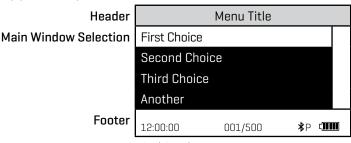
GENERAL OPERATING INFORMATION The operation of the colorimeter is controlled by the menu driven software and user interface. A menu is a list of choices. This allows a selection of various tasks for the colorieter to perform, such as scan blank and scan sample. The keypad is used to make menu selections that are viewed on the display.

THE KEYPAD The keypad has 6 buttons which are used to perform specific tasks.



THE DISPLAY AND MENUS The display allows menu selections to be viewed and selected. These selections instruct the colorimeter to perform specific tasks. The menus are viewed in the display using two general formats that are followed from one menu to the next. Each menu is a list of choices or selections.

The display has a header line at the top and a footer line at the bottom. The header displays the title of the current menu. The footer line displays the time and the date, the data logger status and the battery status. The menu selection window is in the middle of the display between the header and the footer. The menu selection window displays information in two general formats. In the first format only menu selections are displayed. Up to 4 lines of menu selections may be displayed. If more selections are available they can be viewed by pressing the arrow buttons to scroll the other menu selections into the menu selection window. Think of the menu selections as a vertical list in the display that moves up or down each time an arrow button is pressed. Some menus in the colorimeter are looping menus. The top and bottom menu choices are connected in a loop. Scrolling down past the bottom of the menu will lead to the top of the menu. Scrolling up past the top of the menu will lead to the bottom of the menu.

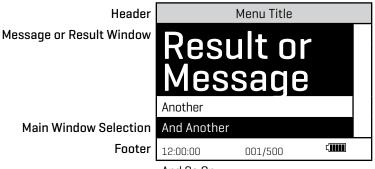


And Another

And So On

A light bar will indicate the menu choice. As the menu is scrolled through, the light bar will highlight different menu choices. Pressing the button will select the menu choice that is indicated by the light bar.

In the second format the menu choice window takes advantage of the graphical capabilities of the display. Large format graphic information, such as test results or error messages or the LaMotte logo is displayed. The top two lines of the display are used to display information in a large, easy to read format. The menus work in the same way as previously described but two lines of the menu are visible at the bottom of the display.



And So On

Last Choice

As described previously, the total button allows an exit or escape from the current menu and a return to the previous menu. This allows a rapid exit from an inner menu to the main menu by repeatedly pushing the button. Pushing at any time will turn the colorimeter off.

The display may show the following messages:

(IIII)	Battery Status
†	More choices are available and can be viewed by scrolling up and/or down through the display.
Header	Identifies the current menu and information on units and reagent systems if applicable.
Footer	In the data logging mode the number of the data point is displayed and the total number of data points in the memory will be shown. The footer also shows current time and battery status

TUBES AND CHAMBERS The colorimeter uses one type of tube (Code 0290) for all test factors.

The handling of the tubes is of utmost importance. Tubes must be clean and free from lint, fingerprints, dried spills and significant scratches, especially the central zone between the bottom and the sample line.

Scratches, fingerprints and water droplets on the tube can cause stray light interference leading to inaccurate results. Tubes that have been scratched in the light zone through excessive use should be discarded and replaced with new ones.

Tubes should always be washed on the inside and outside with mild detergent prior to use to remove dirt or fingerprints. The tubes should be allowed to air-dry in an inverted position to prevent dust from entering the tubes. Dry tubes should be stored with the caps on to prevent contamination.

After a tube has been filled and capped, it should be held by the cap and the outside surface should be wiped with a clean, lint-free absorbent cloth until it is dry and smudge-free. Handling the tube only by the cap will avoid problems from fingerprints. Always set the clean tube aside on a clean surface that will not contaminate the tube. It is imperative that the tubes and light chamber be clean and dry. The outside of the tubes should be dried with a clean, lint-free cloth or disposable wipe before they are placed in the meter chamber.

Tubes should be emptied and cleaned as soon as possible after reading a sample to prevent deposition of particulates on the inside of the tubes.

Variability in the geometry of the glassware and technique is the predominate cause of variability in results. Slight variations in wall thickness and the diameter of the tubes may lead to slight variations in the test results. To eliminate this error the tubes should be placed in the chamber with the same orientation each time.

Chambers which have been scratched through excessive use should be discarded and replaced with a new one.

SAMPLE DILUTION TECHNIQUES If a test result is out of the range of the meter, it must be diluted. The test should then be repeated on the diluted sample. The following table gives quick reference guidelines for dilutions of various proportions.

Amount of Sample	Deionized Water to Bring Final Volume to 10 mL	Multiplication Factor
10 mL	0 mL	1
5 mL	5 mL	2
2.5 mL	7.5 mL	4

1 mL	9 mL	10
0.5 mL	9.5 mL	20

All dilutions are based on a final volume of 10 mL, so several dilutions will require small volumes of the water sample. Graduated pipets should be used for all dilutions. If volumetric glassware is not available, dilutions can be made with the colorimeter tube. Fill the tube to the 10 mL line with the sample and then transfer it to another container. Add 10 mL volumes of deionized water to the container and mix. Transfer 10 mL of the diluted sample to the colorimeter tube and follow the test procedure. Repeat the dilution and testing procedures until the result falls within the range of the calibration. Multiply the test result by the dilution factor. For example, if 10 mL of the sample water is diluted with three 10 mL volumes of deionized water, the dilution factor is four. The test result of the diluted sample should be multiplied by four.

GENERAL INFORMATION

PACKAGING AND DELIVERY Experienced packaging personnel at LaMotte Company assure adequate protection against normal hazards encountered in transportation of shipments. After the product leaves LaMotte Company, all responsibility for safe delivery is assured by the transportation company. Damage claims must be filed immediately with the transportation company to receive compensation for damaged goods.

GENERAL PRECAUTIONS - READ THE INSTRUCTION MANUAL BEFORE ATTEMPTING TO SET UP OR OPERATE THE METER. Failure to do so could result in personal injury or damage to the meter. The meter should not be used or stored in a wet or corrosive environment. Care should be taken to prevent water from wet tubes from entering the meter chamber.

NEVER PUT WET TUBES IN THE METER.

SAFETY PRECAUTIONS Read the labels on all LaMotte reagent containers prior to use. Some containers include precautionary notices and first aid information. Certain reagents are considered hazardous substances and are designated with a * in the instruction manual. Safety Data Sheets (SDS) can be found at www.lamotte.com. Read the SDS before using these reagents. Additional emergency information for all LaMotte reagents is available 24 hours a day from the National Poison Control Center 1-800-222-1222 or by contacting the 24 hour emergency line for ChemTel 1-800-255-3924 (USA, Canada, Puerto Rico); locations outside the North American Continent 813-248-0585 (call collect). Be prepared to supply the name and four-digit LaMotte code number found on the container label or at the top of the SDS or in the contents list of the procedure. LaMotte reagents are registered with a computerized poison control information system available to all local poison control centers.

Keep equipment and reagent chemicals out of the reach of young children.

Ensure that the protection provided by this equipment is not impaired. Do not intall or use this equipment in a manner that is not indicated in this manual.

LIMITS OF LIABILITY Under no circumstances shall LaMotte Company be liable for loss of life, property, profits, or other damages incurred through the use or misuse of its products.

SPECIFICATIONS & RANGES

INSTRUMENT TYPE: Colorimeter		
Readout 160 x 100 backlit LCD, 20 x 6 line graphical display		
Wavelengths	525 nm	
Wavelength Accuracy	±2% FS	

Readable Resolution	Determined by reagent system
Wavelength Bandwidth	10 nm typical
Photometric Range	-2 to +2 AU
Photometric Precision	± 0.001 AU at 1.0 AU
Photometric Accuracy	±0.005 AU at 1.0 AU
Sample Chamber	Accepts 25 mm diameter flat-bottomed test tubes
Light Sources	1 LEDs
Detectors	1 silicon photodiode
Modes	Pre-programmed tests, absorbance, %T
Pre-Programmed Tests	YES, with automatic wavelength selection
Languages	English, Spanish, French, Portuguese, Italian, Chinese, Japanese, Turkish
Temperature	Operation: 0-50 °C; Storage: -40-60 °C
Operation Humidity Range	0-90 % RH, non-condensing
USB Port	Mini B
Power Requirements	USB wall adapter, USB computer connection or lithium ion rechargeable battery
Battery	Charge Life: Approximately 380 tests with backlight on to 1000 tests with backlight off. Battery Life: Approximately 500 charges.
Electrical Rating	Rated voltage (5V), Rated power of input current (1.0A) at mini-USB input port
Data Logger	500 test results
Waterproof	IP67 with USB port plug in place
Dimensions (LxWxH)	3.5 x 7.5 x 2.5 inches, 8.84 x 19.05 x 6.35 cm
Weight	13 oz, 362 g (meter only)

CE COMPLIANCE The colorimeter has been independently tested and has earned the European CE Mark of compliance for electromagnetic compatibility and safety. To view certificates of compliance, go to the LaMotte website at **lamotte.com**.

IP67 Certification The meets IP67 standards for protection against dust and immersion only when the USB port pluq is in place. Documentation is available at **lamotte.com**.

WARRANTY LaMotte Company warrants this instrument to be free of defects in parts and workmanship for 2 years from the date of shipment. Keep the proof of purchase for warranty verification. If it should become necessary to return the instrument during or the warranty period, contact our Technical Service Department at 1-800-344-3100 or 1-410-778-3100, ext. 3 or softwaresupport@lamotte.com for a return authorization number or visit **lamotte.com** for troubleshooting help. The sender is responsible for shipping charges, freight, insurance, and proper packaging to prevent damage in transit. This warranty does not apply to defects resulting from action of the user such as misuse, improper wiring, operation outside of specification, improper maintenance or repair, or unauthorized modification. LaMotte Company specifically disclaims any implied warranties or merchantability or fitness for a specific purpose and will not be liable for any direct, incidental, or consequential damages. LaMotte Company's total liability is limited to repair or replacement of the product with a new or refurbished meter as determined by LaMotte Company. The warranty set forth above is inclusive and no other warranty, whether written or oral, is expressed or implied.

TROUBLESHOOTING

ERROR MESSAGES

Over Range If the message OVERRANGE is displayed when scanning a sample, the sample may be over range or under range. If the sample is over range, the sample should be diluted and tested again (see Sample Dilution Techniques and Volumetric Measurements, page 26).

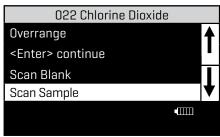
If overrange is displayed, scroll to **Calibrate** and press to view the result. The concentration is only an **approximation**.

Press and continue testing.

Note: If is not pressed the meter will calibrate on the over range result.

Note: Over range results will also be

displayed in the test log.



CALIBRATION As with all pre-calibrated meters, it is highly recommended, even if not required by regulations, that the user periodically verify the performance of the meter by running standards with a predetermined concentration. Results outside of specification are an indication that the meter needs to be adjusted. This can be done following the calibration procedure.

STRAY LIGHT The colorimeter should have no problems with stray light. Make sure that the sample compartment lid is always fully closed.

TROUBLESHOOTING GUIDE

PROBLEM	REASON	SOLUTION
Flashing	Low battery. Readings are reliable.	Charge battery or use USB wall/computer adapter.
"Low Battery"	Battery voltage is very low. Readings are not reliable.	Charge battery or use USB wall/computer adapter.
"Shut Down Low Batt" Shut Down	Battery is too low to operate the unit.	Charge battery or use USB wall/computer adapter.
"Overrange"	Sample is outside of acceptable range.	Dilute sample and test again.
Unusually large negative or positive readings when performing calibration	Incorrect standards used to calibrate meter.	Use fresh 0.0 standard in clean tube. Reset meter to factory default settings. Recalibrate meter.



802 Washington Ave · Chestertown · Maryland · 21620 · USA 410-778-3100 · 800-344-3100 www.lamotte.com